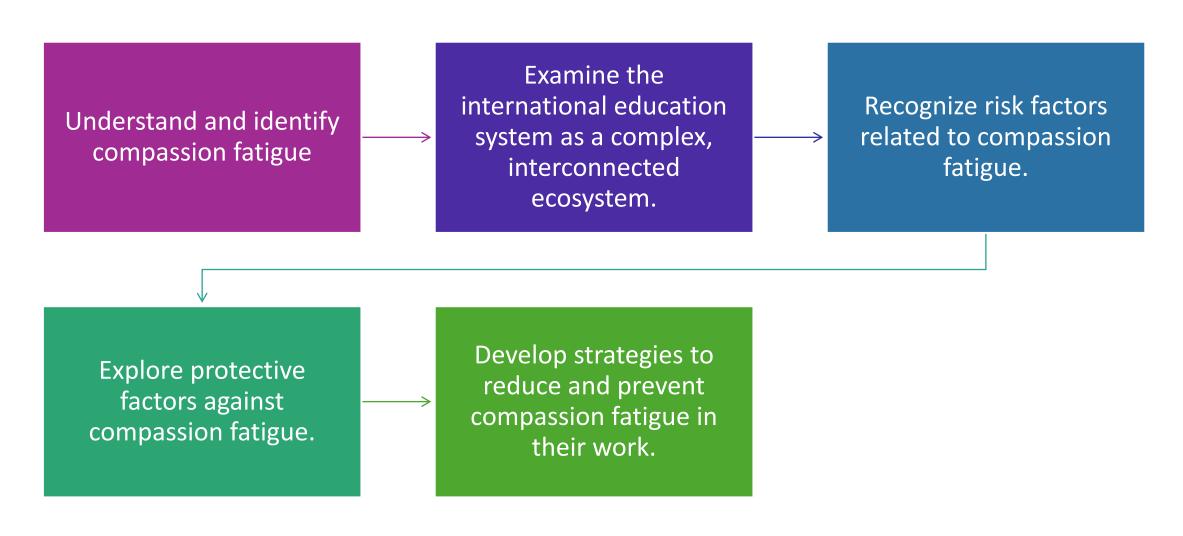


Beyond Self-Care

A Holistic Approach to Compassion Fatigue in International Education Professionals



Objectives





What is compassion?



Compassion Fatigue

Compassion fatigue is the **emotional and physical exhaustion** that can occur when **providing ongoing support to others**.







Borrowed language from
Traumatology and connected
to burnout

Extending yourself beyond one's emotional resources or coping skills to meet others' needs.

Common in caring/helping professions

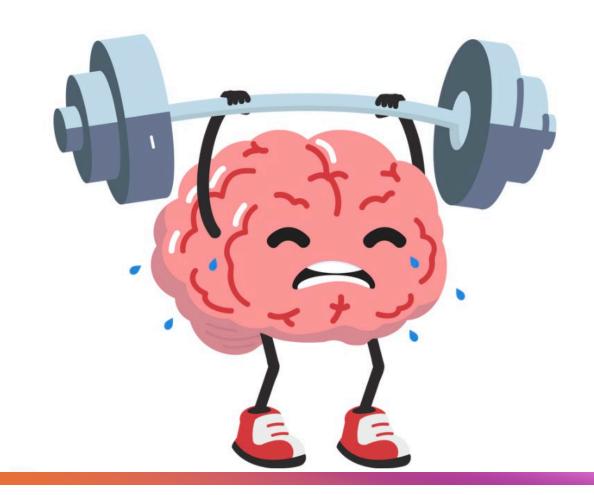


The Cognitive Cost of Compassion

Compassion is not a finite resource (Gainsburg & Cunningham, 2023)!

However:

- Compassion requires cognitive effort :
 - Imagining another's reality/taking perspective
 - · Regulation of one's emotions
 - Problem-solving
- Compassion is an emotional effort:
 - Being present for another's trauma or listening to another's trauma can be traumatizing (secondary trauma)
 - Can activate one's own fight/flight/freeze/fawn response, especially if one has pre-existing trauma.





Indicators

Feeling emotionally drained or numb (reduced empathy)

Feeling isolated or withdrawing from work or personal relationships

Increased irritability or frustration with students and colleagues

Heightened sensitivity to stress

Difficulty concentrating or making decisions

Loss of motivation

A sense of helplessness or increased cynicism

Decreased job satisfaction

Physical symptoms (headaches, fatigue, digestion problems, generalized pain, trouble sleeping)

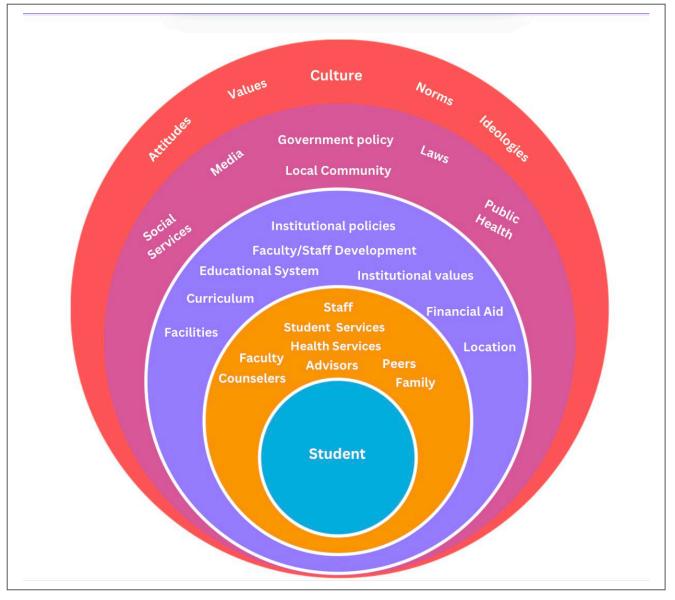
Increased substance use (alcohol, nicotine, cannabis, etc.)



Why we are vulnerable to compassion fatigue?



International Education as an Ecosystem



- Risk Factors: Variables that increase the likelihood of negative outcomes.
- Protective Factors: Variables that mitigate and reduce the likelihood of negative outcomes.
- Promoting Factors: Variables that encourage positive outcomes.



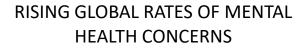
RISK FACTORS OF GLOBAL MOBILITY





Student Factors







MORE LIKELY TO HAVE A PRE-EXISTING MENTAL HEALTH CONDITION



GREATER EXPOSURE TO RISK FACTORS



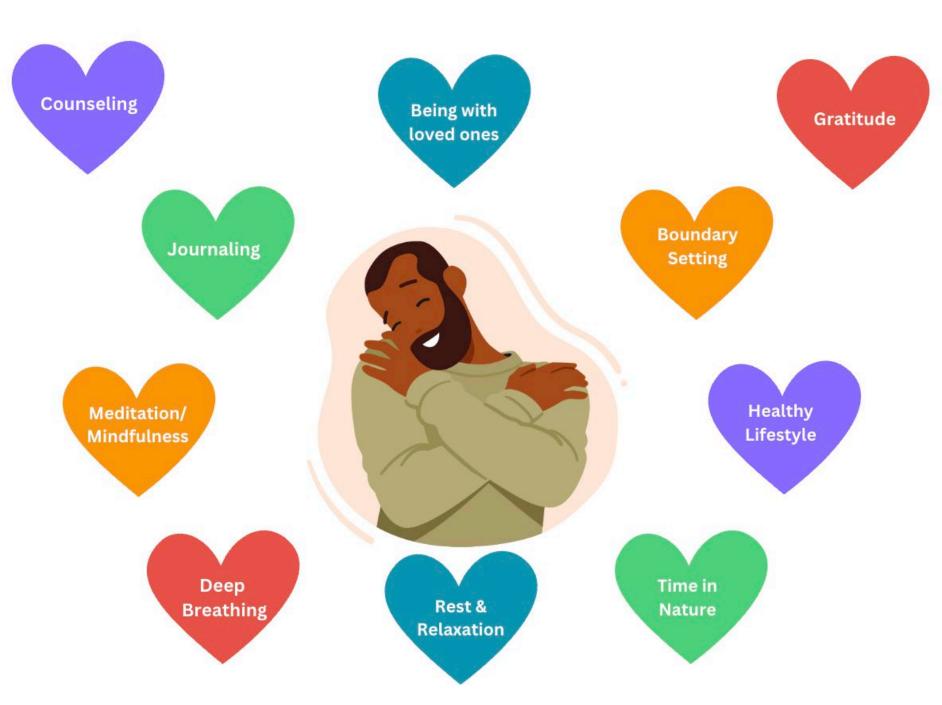
Risk Factors in Student Services Professionals

Professional Factors



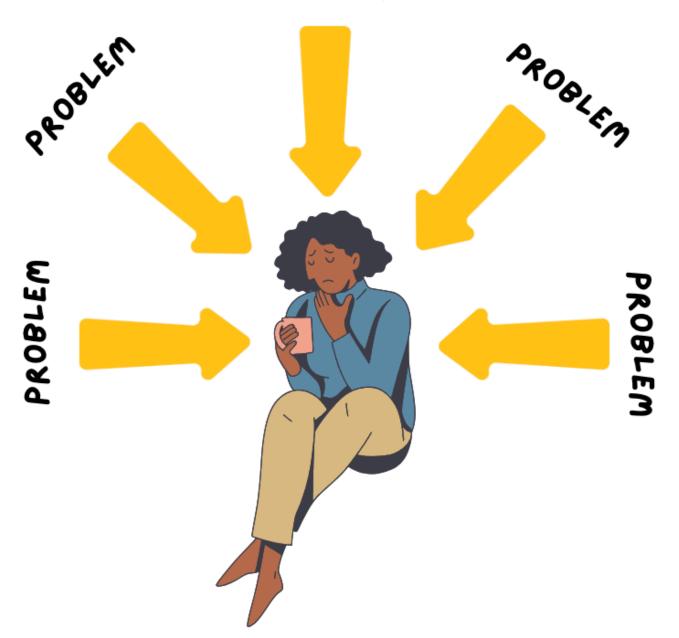


Self-Care As Prevention Treatment





PROBLEM

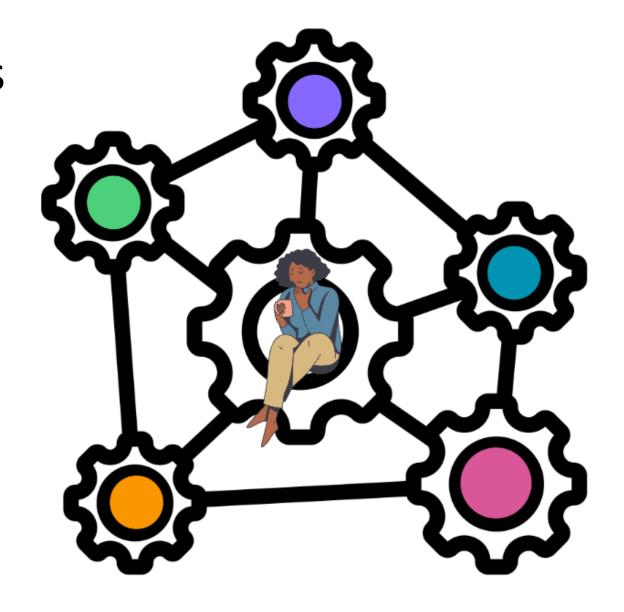


- Self-Care puts the responsibility on the individual.
- De-emphasizes or ignores the influence of organizational and social factors.
- Often does not get at the root of the problem.



Organizational Risk Factors

- Inadequate time/resources
- Understaffing/"many hats"
- Limited training or professional development
- Limited career mobility
- Unstable/precarious employment
- Poor/unsupportive relationships with supervisors
- Over-emphasis on marginalized groups to provide pastoral labor
- Mismatched/unclear expectations
- Inflexible institutional practices/policies
- Low compensation





Macro Level Risk Factors



Political and Economic instability



Lack of labor protections



Social Inequality



Poor infrastructure



Inaccessible health services



High mental health stigma



Is it Compassion Fatigue or are you responding to manufactured stress?



Emergency phone as 24/7 customer service lines



Crisis-level responses to noncrisis situations



Putting out fires more than preventing fires



Organizational Protective and Wellbeing Promoting Factors



Strong sense of community



Adequate structured support and resource distribution



Staff have allowed agency and healthy boundaries



Proactive organization and management



Open and clear communication



Professional development and proper training

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